

**Patient's details**

Please complete in BLOCK CAPITALS and tick  as appropriate

Mr  Mrs  Miss  Ms Surname

.....

Date of Birth       First names

NHS No.       Previous surname/s

Male  Female Town and country of birth

.....

Home address

.....

Postcode Telephone number

**Please help us trace your previous medical records by providing the following information**

Your previous address in UK Name of previous doctor at that address

.....

Address of previous doctor

.....

**If you are from abroad**

Your first UK address where registered with a GP

.....

If previously resident in UK, date of leaving Date you first came to live in UK

**If you are returning from the Armed Forces**

Address before enlisting

.....

Service or Personnel number Enlistment date

**If you are registering a child under 5**

I wish the child above to be registered with the doctor named overleaf for Child Health Surveillance

**If you need your doctor to dispense medicines and appliances\***

I live more than 1 mile in a straight line from the nearest chemist

I would have serious difficulty in getting them from a chemist

\* Not all doctors are authorised to dispense medicines

Signature of Patient  Signature on behalf of patient Date

**NHS Organ Donation registration**

I would like to join the NHS Organ Donation Register as someone whose organs may be used for transplantation after my death. Please tick as appropriate.

Kidneys  Heart  Liver  Corneas  Lungs  Pancreas  Any part of my body

Signature confirming consent to organ donation Date

.....

For more information, please ask for the leaflet on joining the NHS Organ Donor Register

**NHS Blood Donor registration**

I would like to join the NHS Blood Donor Register as someone who may be contacted and who would be prepared to give blood.

Tick here if you have given blood in the last 3 years

Signature confirming consent to inclusion on the NHS Blood Donor Register Date

.....

For more information, please ask for the leaflet on joining the NHS Blood Donor Register. My preferred address for donation is: (only if different from above e.g. Your place of work)

..... Postcode: .....

**To be completed by your doctor**

Doctors Name HA Code

.....

I have accepted this patient for general medical services

For the provision of contraceptive services

I have accepted this patient for general medical services on behalf of the doctor named below who is a member of this practice

Doctors Name, if different from above HA Code

.....

I am on the HA CHS list and will provide Child Health Surveillance to this patient **or**

I have accepted this patient on behalf of the doctor named below, who is a member of this practice and is on the HA CHS list and will provide Child Health Surveillance to this patient.

Doctors Name, if different from above HA Code

I will dispense medicines/appliances to this patient subject to Health Authority's

I am claiming rural practice payment for this patient. Distance in miles between my patient's home address and my main surgery is

I declare to the best of my belief this information is correct and I claim the appropriate payment as set out in the Statement of Fees and Allowances. An Audit trail is available at the practice for inspection by the HA's authorised officers and auditors appointed by the Audit Commission.

Authorise Signature Practice Stamp

Name Date

# New Patient Questionnaire, Westbank Practice

**For office use only**  
 New pt appt reqd with Nurse or Dr:  
 Yes/No  
 Letter sent:

**Please complete ALL pages**

Your details	
Full Name:	DOB:
Marital Status:	Married / Widowed / Single
Telephone Numbers	Home:
*Mobile:	Work:
Which is your preferred contact phone number? Home: <input type="checkbox"/> Work: <input type="checkbox"/> Mobile: <input type="checkbox"/>	e-mail address:

**\*If you provide us with a mobile number we will use text as appropriate to contact you unless you tell us otherwise**

Your Next of Kin	
Name:	Phone number & address
Relationship to you:	

If you have children, please provide their name(s) and date(s) of birth

<b>Are you a Carer?</b>	Yes/No If yes who for?	<b>Do you have a Carer?</b>	Yes/No
<b>Present occupation</b>			

### Family medical history

Relatives	Significant illnesses	Or	If deceased, age & cause of death
Father			
Mother			
Sisters			
Brothers			

### Past medical history, please tick if you have ever suffered from:

Asthma	<input type="checkbox"/>	Diabetes	<input type="checkbox"/>	High Blood pressure	<input type="checkbox"/>
Mental illness	<input type="checkbox"/>	Angina	<input type="checkbox"/>	Heart Attack	<input type="checkbox"/>
Stroke	<input type="checkbox"/>	Epilepsy	<input type="checkbox"/>	Thyroid disease	<input type="checkbox"/>
Cancer	<input type="checkbox"/>				

List previous illnesses and operations including dates. Indicate any from which you still suffer or receive treatment


Smoking			
Do you currently or have you ever smoked?	Yes - current smoker <input type="checkbox"/>	No - never smoked <input type="checkbox"/>	Ex-smoker <input type="checkbox"/> date stopped: _____
If current smoker, amount per day	Cigs _____	Cigars _____	Pipe _____

Alcohol Consumption						
<i>(As a rough guide, 2 units of alcohol = a pint of beer OR a medium glass of wine OR a double shot of spirits)</i>						
Questions	Scoring System					Enter your score below
	0	1	2	3	4	
How often do you have a drink that contains alcohol?	Never	Monthly or less	2 - 4 times per month	2 - 3 times per week	4+ times per week	
How many standard alcoholic drinks do you have on a typical day when you are drinking?	1 - 2	3 - 4	5 - 6	7 - 8	10+	
How often to you have 6 or more standard drinks on one occasion?	Never	Less than monthly	Monthly	Weekly	Daily or almost daily	

Do you take regular exercise?	Yes/No	How often per week? <input type="checkbox"/> Once <input type="checkbox"/> Twice <input type="checkbox"/> Thrice <input type="checkbox"/> More
Your height:	Your weight:	

Women Only			
If you use any form of contraception please indicate which one:			
Coil <input type="checkbox"/>	Implant <input type="checkbox"/>	Oral Pill <input type="checkbox"/>	Other:
Number of Pregnancies:	Date of last cervical smear:	Date of last mammogram:	Have you ever had a blood transfusion? Yes/No

Immunisations - please indicate those which you have had							
<b>Childhood:</b>							
Tetanus <input type="checkbox"/>	MMR <input type="checkbox"/>	Hib <input type="checkbox"/>	TB/BCG <input type="checkbox"/>	Polio <input type="checkbox"/>	Whooping cough <input type="checkbox"/>	Diphtheria <input type="checkbox"/>	Pneumococcal <input type="checkbox"/>
<b>Adult:</b>							
Tetanus <input type="checkbox"/>	Pneumococcal <input type="checkbox"/>	Other - e.g. Hepatitis A, B, Rabies etc.					

Do you have any allergies?	Yes/No	If yes please provide details:
Do you have any special needs that will require assistance at the surgery?	Yes/No	If you have any particular communication needs please complete the attached form.

Medication - please list CURRENT medication

Forwarding Prescriptions
Please select from the list below where you would like us to send your prescription
<input type="checkbox"/> <b>Starcross Boots</b>
<input type="checkbox"/> <b>Exminster Pharmacy</b>
<input type="checkbox"/> <b>Dawlish Warren Pharmacy</b>
<input type="checkbox"/> <b>Boots in Dawlish</b>
<input type="checkbox"/> <b>Collect from the Surgery</b>
If no preference given, prescriptions will be held at the surgery for collection. Please allow 3 working days for us to send prescriptions to a pharmacy

## ETHNIC ORIGIN QUESTIONNAIRE

*This questionnaire follows the recommendations of the Commission for Racial Equality and complies with the Race Relations Act.*

Please indicate your ethnic origin. This is not compulsory, but may help with your healthcare, as some health problems are more common in specific communities, and knowing your origins may help with the early identification of some of these conditions.

Choose ONE section from A to E, and then tick ONE box to indicate your background.

**Name** ..... **Date of Birth** .....

<b>A</b>	<b>White</b>		British
			Irish
			Any other white background please write in below:

<b>B</b>	<b>Mixed</b>		White and Black Caribbean
			White and Black African
			White and Asian
			Any other mixed background please write below:

<b>C</b>	<b>Asian or Asian British</b>		Indian
			Pakistani
			Bangladeshi
			Any other Asian background please write below:

<b>D</b>	<b>Black or Black British</b>		Caribbean
			African
			Any other Black background please write below:

<b>E</b>	<b>Chinese or other ethnic group</b>		Chinese
			Any other background please write below:

**F** I decline to give this information

**Please identify your First Language spoken:**

English     French     Spanish     Italian     German     Dutch     Polish

Other - please state .....

# SHARING YOUR NHS PATIENT DATA

Information sharing in the NHS is subject to rigorous regulation and governance to ensure your full identifiable and personal medical data is kept confidential and only ever seen by carefully vetted doctors, nurses and administrative staff responsible for overseeing your care.

With the development of information technology the NHS will increasingly be sharing key information from your GP medical notes with Out of Hours GP Services, Hospital A&E Units, Community Hospitals, Community Nurses all of whom may at various times in your life be looking after you. Sharing information can improve both the quality and safety of care you receive and in some cases can be vital in making life-saving decisions about your treatment.

There are two different elements aimed at ensuring continuity and safety in your personal care:

- **SCR = The NHS Summary Care Record**
- **EDSM = The Enhanced Data Sharing Model 'SystemOne'**

We ask you please to read the information on this page carefully and complete the relevant fields on the form overleaf, sign and return to us.

## SCR = NHS SUMMARY CARE RECORD

The NHS Summary Care Record was introduced many years ago to help deliver better and safer care; it contains basic information about:

- Any allergies you may have
- Unexpected reactions to medications, and
- Any prescriptions you have recently received.

The intention of the SCR is to help clinicians in Hospital A&E Departments and GP 'Out of Hours' health services to give you safe, timely and effective treatment. Clinicians are only allowed to access your SCR record if they are authorised to do so and, even then, only if you give your express permission. You will be asked if healthcare staff can look at your Summary Care Record every time they need to, unless it is an emergency, for instance if you are unconscious. You can refuse if you think access is unnecessary.

Patients under 16 years have an NHS Summary Care Record created for them so if you are the parent or guardian of a child then please either make this information available to them or decide and act on their behalf.

## EDSM = ENHANCED DATA SHARING MODEL – SYSTEMONE

The Westbank Practice uses a computer system called SystemOne that gives your GP the facility to share your full electronic records across different NHS Care Services that are involved in your care. Allowing your GP to share your record in the 'SystemOne' database helps to deliver better and safer care for you. You can choose to share or not to share your electronic GP record with other NHS Care Services. If you chose to decline sharing you are able to determine if data is 'shared out' and/or 'shared in'

**Sharing OUT** controls whether information recorded at our GP practice can be shared with other NHS health care providers.

**Sharing IN** determines whether or not our GP practice can view information in your record that has been entered by other NHS services who are providing care for you or who may provide care for you in the future (*that you have consented to share out*).

Please complete and sign the form overleaf to detail your personal decisions regarding NHS patient data sharing.

# NHS PATIENT INFORMATION SHARING – MY CHOICES

Please complete and/or tick the **grey** boxes below to detail your personal decisions:

It is very important you sign this form to say that you understand and accept the risks to your personal health care if you do decide to opt out of SCR or EDSM. Hand the completed form in to your GP Surgery; they will scan this form into your NHS GP Medical Records and enter the appropriate computer codes.

<b>Patients full NAME</b>	
<b>Patients DATE OF BIRTH</b>	

## 1. SCR - NHS SUMMARY CARE RECORD

Please tick only one box.

- Express consent for medication, allergies and adverse reactions only
- Express consent for medication, allergies, adverse reactions and additional information
- Express dissent – Patient does not want a summary care record and fully understands the risks involved with this decision

If you do not return this form, a Summary Care Record will be created for you based on implied consent.

## 2. EDSM – ENHANCED DATA SHARING MODEL - SystmOne

**Sharing Out** – Do you consent to the sharing of data recorded by your GP practice with other NHS organisations that may care for you?

- YES share data with other NHS organisations
- NO do NOT share any data recorded by my GP Practice; I fully accept the risks associated with this decision

**Sharing In** – Do you consent to your GP Practice viewing data that is recorded at other NHS organisations and care services that may care for you?

- Consent Given
- Consent Refused; I fully accept the risks associated with this decision.

<b>Patient's SIGNATURE</b>		<b>DATE</b>	
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If you are filling out this form on behalf of another person or a child please ensure you fill out their details above and your details here:

Your Name		Your signature	
Relationship to Patient		Date	

# WESTBANK PRACTICE

## PATIENT CARE SMS TEXT MESSAGING SERVICE CONSENT FORM (16 years + only)

<b>SMS Messaging Service</b> - Would you like to receive text message appointment reminders and other notices from the Westbank Practice?	Yes <input type="checkbox"/> No <input type="checkbox"/>	If yes, sign consent below	
<p>Text messages are generated using a secure facility. However, text messages are transmitted over a public network onto a personal telephone and as such may not be secure. The practice will not transmit any information which would enable an individual patient to be identified. It is your responsibility to maintain the safety of your mobile to avoid anyone else being able to access a SMS text sent to you.</p> <p>The surgery does not offer a reply facility to enable patients to respond to texts directly.</p> <p>You are responsible for informing the Surgery of your correct mobile telephone number and you need to notify the Surgery should this number change. The Westbank Practice cannot be held responsible for messages sent to this number in case you fail to inform us of any relevant changes.</p>			
<p>I consent to the practice contacting me by text message for the purpose of health promotion and for appointment reminders. I understand that text messages are transmitted over a public network onto a personal telephone and as such may not be secure.</p> <p>I acknowledge that appointment reminders by text are an additional service and that these may not take place on all / or on any occasion, and that the responsibility of attending appointments or cancelling them still rests with me. I can cancel the text message facility at any time.</p>			
Mobile No			
Name (print)		Date of Birth	
Signature		Date	

***Please complete form overleaf for Children***



# WESTBANK PRACTICE

## PATIENT CARE SMS TEXT MESSAGING SERVICE

### Parental Consent for patients up to 13 years of age

<b>SMS Messaging Service</b> - Would you like to receive text message appointment reminders and other notices from the Westbank Practice?	Yes <input type="checkbox"/> No <input type="checkbox"/>	If yes, sign consent below
<p>Text messages are generated using a secure facility. However, text messages are transmitted over a public network onto a personal telephone and as such may not be secure. The practice will not transmit any information which would enable an individual patient to be identified. It is your responsibility to maintain the safety of your mobile to avoid anyone else being able to access a SMS text sent to you.</p> <p>The surgery does not offer a reply facility to enable patients to respond to texts directly.</p> <p>You are responsible for informing the Surgery of your correct mobile telephone number and you need to notify the Surgery should this number change. The Westbank Practice cannot be held responsible for messages sent to this number in case you fail to inform us of any relevant changes.</p>		
<p>This service is now available for children up to 13 years of age. Parents / Guardians are able to register their children who are under the age of 13 years but once the child reaches their 13<sup>th</sup> birthday this facility will be removed and the mobile number below deleted from their record. This is to ensure that patient confidentiality is maintained as best as possible and you will receive prior notification from the Practice before this access is removed. The requesting parent/guardian must be registered at the same address as the child in order to access this service.</p> <p><b>For now, this service is not available for 13 to 15 year olds, although they will be able to re-register in their own right from their 16<sup>th</sup> birthday.</b></p>		
<p>I consent to the practice contacting me by text message for the purpose of health promotion and for appointment reminders for my child. I understand that text messages are transmitted over a public network onto a personal telephone and as such may not be secure.</p> <p>I acknowledge that appointment reminders by text are an additional service and that these may not take place on all / or on any occasion, and that the responsibility of attending appointments or cancelling them still rests with me. I can cancel the text message facility at any time.</p>		
Mobile No		
Child Name (print)		Date of Birth
Name (print)		Date of Birth
Signature		Date

# Westbank Practice

## ACCESSIBLE INFORMATION NEEDS QUESTIONNAIRE

**We wish to understand and record any particular communication needs you might have. We will then do our best to meet your needs in all contacts with the Practice.**

**Name .....**

**Date of birth.....**

**Completed by patient / guardian / carer**

**Date completed .....**

**1. Is your communication with others affected by a health problem or disability which has lasted, or is expected to last, at least 12 months?**

**YES / NO**

**If YES please complete the rest of the questionnaire**

**If NO you don't need to answer any other questions**

**2. What health problem or disability do you have?**

.....

.....

**3. What is the best way for us to send you information?**

.....  
.....

**4. Do you need written information in a format other than standard print?**

.....  
.....

**5. What communication support could we provide for you at appointments?**

.....  
.....

**6. Can we share this information with other health and social care providers?**

**YES / NO**